

# Manufacturer Product Warranty

## Dust Control Matting



All Notrax® floor matting is manufactured of the highest quality material and workmanship. Superior Manufacturing Group Europe B.V. warrants that all Notrax® products will be supplied free from defects in material and manufacture. In the unlikely event of a Notrax® product being faulty, a full refund or replacement will be made based on manufacturer's discretion. In other words, if there is a defect, we will replace the mat.

Dependability and service of our products are guaranteed for one year from date of purchase under normal conditions of use. Buyer has the responsibility to determine the suitability of the product and assumes any liability in connection with such use. Seller shall not be liable for damages in excess of purchase price of product. Warranty does not apply to added bevelled nosing, splicing or seaming of mats.

### Carpet Care Tips

#### Why regular cleaning is important . . .

- To prolong the life of carpet mats because of the reduced abrasion effect on the fibres.
- To maintain the mats effectiveness over long periods of time thereby preventing accumulated dirt and moisture from being tracked into a facility.
- To improve the overall appearance of entrances where visitors get their first impression of your business.

#### Wet shampooing

When daily care (vacuuming, etc.) fails to restore colour of carpet surface due to excessive embedded soil, shampooing is recommended. Use any neutral synthetic detergent with tepid water (125 ml per 4 litres of water). Hand brush method will yield good results. Use sponge or cloth to remove suds. Rinse with cool water until soil is removed. Remove excess water with floor squeegee and place in an inclined position to drain dry. If on-site maintenance is not available, mat may be sent to reputable rug cleaner to be professionally shampooed. Use only flat washing equipment and temperature not exceeding 40° C. Manufacturer is not responsible for damage resulting from cleaning in rotary laundering equipment.



#### Indoor Mats



Vacuum clean top surface daily

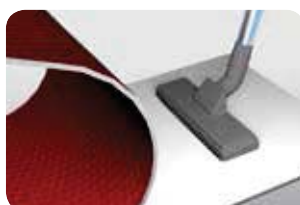
#### Outdoor Mats



Vacuum clean top surface daily



Injection/extraction cleaning periodically



Vacuum clean underneath weekly



Water jet with soap periodically

#### Spot removal stains

When a spill occurs, absorb as much liquid as possible with any clean absorbent material. On oil or grease based stains, use dry cleaning fluid in small amounts and blot until stain is removed.

#### Vacuum or broom daily

This is important especially in heavy traffic areas. Best results are obtained when carpet surface is dry.

#### Shedding or fuzzing

A shedding or fuzzing condition is not a carpet defect, but rather common to all new fabrics. This will disappear after vacuuming.

#### Storage & handling

Roll carpet in compact roll with pile facing out. Lay flat. Do not crush. Store in a moderate temperature and dry area.

**Caution:** if the borders become broken or curled, the mat should be removed from service until the tripping hazard can be corrected.